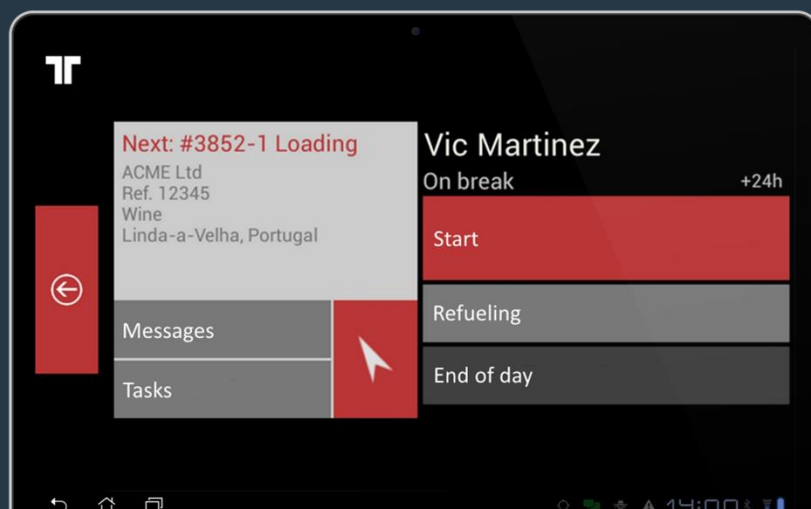


Mobile workforce management

Workforce management and fleet management working together.

The **Mobile workforce management** module allows you to dispatch jobs/tasks to your drivers in an easy and effective way. Then, track these jobs in real time as each one progresses. Your customers will appreciate the control you have over each job being carried out.

You monitor the screen in the dispatch room as each transportation service progresses. Immediately you spot a service with an Estimated Time of Arrival later than planned. You can act before it's too late and the delivery time period is missed.



How we help

The Mobile workforce management module allows you to dispatch jobs/tasks to your drivers in an easy and effective way. Then, track these jobs in real time as each one progresses. Your customers will appreciate the control you have over each job being carried out.

On the vehicle side, your driver receives a new job through his onboard tablet. He analyses the job details and accepts it by touching the Start button. From that moment on, the tablet will guide the driver through all the planned stages until the operation is concluded.

Additional options in the tablet include navigation and messaging, among others.

Back in the office, you are able to follow up on each job's completion in real time.

In fact, the Mobile workforce management module's flexibility allows you to define the exact workflows expected for each type of task, as well as the exact forms that need to be filled in by your drivers in such diverse circumstances as deliveries, refueling, waiting periods and so forth. You can configure it to meet your company's specific needs.

Benefits

Dispatch jobs easily and monitor them

Assign jobs to the appropriate vehicle/drivers and then monitor the progression of each job against the plan for the day.

Document every step of the way

Collect forms from the field at each milestone: proof of delivery, refused jobs, refueling, waiting, etc.

Reduce fuel consumption and get there on time

Drivers can navigate directly to their destinations using the integrated navigator. No more driving around.

Increase productivity

Your drivers will be able to complete more orders without extra strain.

“Frotcom’s Mobile workforce Management system running on tablets was just what we were looking for...It has significantly improved the way we work and communicate and we’re immensely pleased with the WFM module.”

Cosme Valera
Logistics Manager at Ondara Logística - Spain

How it works

The mobile workforce management module provides an interface for Android onboard tablets, allowing jobs to be dispatched to the appropriate drivers/vehicles/teams.

In addition, text messaging is also available, improving communication and message storage for future reviews.

The onboard tablet includes a completely integrated navigation module, so that your drivers can navigate to job/task locations or any other address.

A very user-friendly interface on the tablet guides drivers to progress from one task stage to the next. In real time, this information is available in Frotcom. Dispatchers know the exact stage of each job at any point in time.

Incoming text messages, jobs or alerts are immediately displayed on the tablet.

Main features

- Job dispatching
- Easy-to-use integrated navigation (truck versions available)
- Two-way text communication between office and drivers
- Automatic warnings when the job status is not compatible with the movement of the vehicle
- Alarms displayed on the tablet (for example, driving behavior alarms in response to sudden accelerations)
- Completely customizable workflows for each job type

Onboard terminal for drivers



Devices and accessories

Garmin Fleet Navigator

Designed for long-haul trucking. To be used with the Workforce management software solution. Also suitable for Integrated navigation. Other Garmin navigators can also be used as long as they are FMI compatible.

Other related features you might be interested in

- Integrated navigation system
- Route planning and monitoring
- API (integration with external software)
- Text communication with drivers

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